

ACS Postal Services - ACS Post

Domestic Services - Tariff Schedule

Advanced Mass Post – AMP

Description - AMP

(Simple mail service for Group Consignments of Homogeneous non-personalised contents)

ACS - AMP is a new and innovative postal service of upgraded simple post (the consignments are deposited to the recipient's mailbox), whereby the customer can be informed about the collection and delivery date of his/her consignments. The service is competitive in quality of service as well as in price when compared to the postal services in the rest of the market.

- The customer is able to get information about the date and time of pickup and delivery of his/her consignments through ACS's website followed registration (via use of secure password).
- It regards all items of domestic mail group consignments (for quantities exceeding 5.000 pieces) of homogeneous non-personalised contents (such as: magazines, catalogues, direct mail, and other small postal objects etc.).
- It regards only domestic consignments (i.e, that are addressed to recipients in Greece). Consignments addressed to Post Boxes are excluded.

Pricelist - AMP

From gr		0	100,1	150,1	200,1	300,1	400,1	500,1	750,1
To gr		100	150	200	300	400	500	750	1.000
AMP	Excluding VAT (€/item)	0,60	0,70	0,80	0,90	1,00	1,10	1,50	1,80
	Including VAT (€/item)	0,74	0,86	0,98	1,11	1,23	1,35	1,85	2,21

Delivery Time - AMP

The average delivery times of consignments which are delivered by ACS within Greece are indicated in the table below. The delivery times refer to the number of working days from the day the consignments are collected and ready for delivery. The delivery times are indicative only and may change according to the volume of the consignments, the timing and the prevailing conditions. Difficult to access locations are the areas beyond ACS's network cities and are listed on the site www.acscourier.gr. The term "Pickup days" refers to all working days up to 16:00, but for pickups after 16:00, the term "Pickup days" refers to the next working day.

Destination	Description	Estimated Delivery Time* (Working Days)
Within the City	Destinations within Athens	2-5
Land Destinations	All cities in Greece except for islands	2-5
Island Destinations	Cities on the islands	2-6
Difficult to Access Areas/Locations	All areas/locations beyond the limits of ACS's network cities. For more information visit www.acscourier.gr	2-7

* The delivery time is indicative only and regards the average delivery time (see Clarifications & Explanations)

Additional Services (Provided by an Agreement)

- **Consignment Preparation Services**
 This service regards the validation of the recipients' addresses electronic record, the printing and the sticking of the labels with the unique for each consignment air waybill number (AWB) as well as the sorting – grouping of these consignments according to the destination post code. The service is charged €0,10 per consignment.
- **Consignment Packaging Services**
 This service regards the placement by ACS of the postal object in the customer's chosen type of packaging. The service is provided upon prior agreement with ACS and is charged €0,20 per consignment.
- **Consignments Pickup Service**
 This service regards the pickup from the location indicated by the customer, and it is charged €0,05 per consignment for pickups within Attiki and €0,10 per consignment/folder for pickups from the rest of Greece, with a minimum charge of €50,00 per pickup.

Discounts

Discounts apply to the above mentioned tariffs according to the consignment quantity as follows:

- Discounts apply to the basic tariffs on a monthly basis, according to the total amount of consignments per month.
- Upon agreement with ACS, discounts of up to 5% to regular customers can be given for achieving specific annual sales (excludes the first weight step up to 50 gr.).
- The discounts can be obtained only if all the conditions that are mentioned in the Clarifications / Explanations are met.

Consignment Insurance

Every AMP consignment that does not fall in the category of prohibited items for transportation is automatically insured against loss or damage up to the amount of the charge of the Post Service of the specific consignment in question. Insurance for consignments of higher value is possible only upon agreement with ACS and is subject to additional charges.

Clarifications & Explanations

1. The service includes the collection of envelopes from Attica or from Thessalonica or from any other city of Greece where there are ACS Stores (following an agreement) and their simple delivery (simple drop-off in a mailbox or other substitute or at the entrance of the recipient's address) anywhere in Greece to the addresses that the shipper/customer has declared as well as the recording of their delivery dates.
2. The service pertains to consignments of up to 1 kg/consignment. The minimum dimensions/consignment are (10 cm x 10 cm x 0,1 cm) and the maximum dimensions are (40 cm x 40 cm x 2 cm). Different dimensions and weights are acceptable following a special agreement.
3. The service mainly addresses corporate needs and presuppose consignment preparation ahead of time (label pre-printing and consignment coding either on the envelope or in a visible transparent window on the envelope or on a sticker affixed on the item, collection and sorting as well as the submission of relevant electronic files with the complete particulars of the consignments and the bar-coding in electronic form – file).
4. Consignment collection is made at ACS's central offices at the following addresses:
 - a. P. Ralli 45, 17778 Athens
 - b. At another location of Attica or of Greece, following a agreement with the customer, as a supplementary service.
5. Consignment delivery is made at the recipient's address through simple drop-off.
6. The consignments with nonexistent or incorrect recipient's address will be returned to the shipper
7. Working dates are the days from Monday to Friday excluding holidays and local and national feasts.
8. The customer acknowledges that by choosing ACS's Postal Services he/she understands, declares, acknowledges and accepts unconditionally that the value of loss and replacement of each postal consignment does not exceed the charge of ACS's postal service for the specific consignment. ACS is not liable for any delays when the recipient's particulars and/or address are not complete, or for extraordinary unscheduled collections.
9. All delivery times in the above mentioned tariff schedule are indicative only and regard the Average Delivery time in working days since departure from Attica and might vary according to conditions. Departure from Attica means that the "ready to deliver" consignments are collected in Attica no later than 16:00 for Postal Services. For consignments involving collected from the Rest of Greece, the stated delivery times increase according to the time period involved for carriage from a specific point of collection to the point of arrival in Attica, a time period which usually corresponds to the delivery time of a carriage from Attica to the said point of collection. ACS is not liable for any delays may occur.
10. The signing of a relevant application/contract and the acceptance of the present terms as well as the terms of shipping are necessary for the provision of the service. A 25-day credit extension is given from the date of issue of the invoice to regular customers with fixed contracts. The charge always relates to the sender. ACS is allowed to ask the advance payment for the provision of the AMP service in cases of new business agreements (new customers without fixed business relation with ACS).
11. Collections of quantities exceeding 50.000 consignments per month/collection will be made only following a pre-agreement with ACS.
12. The consignments that ACS will collect from the customer will be already prepared with the affixed sticker and/or the required label according to ACS's label template and will carry a unique barcode according to ACS's specifications. The barcode numbers will be supplied by ACS. Consignments should be prepared for delivery according to the following:
 - a. The complete particulars of the recipient should be included (full name, street, number, postal code, area, Municipality, Prefecture).
 - b. ACS will receive from the customer a complete electronic file of the consignments' particulars in a pre-agreed format, with all the recipient's particulars and the weight of the consignment.
 - c. Consignments will be packaged by the customer either in an envelope or in impermeable plastic packaging.
 - d. Consignments will be sorted according to the following order of priority i) Postal Code, ii) Street, iii) Number.

- e. Consignments will be packaged according to the sorting mentioned above in packets of up to 5 kgs fastened with hoops, in order to be appropriate for transport. A sticker will be affixed on each packet for proof of transport of the packet (from the ACS-Connect application) with destination the distribution store of ACS. Information regarding the application "ACS Connect" is available on the web site www.acscourier.gr.

13. The packets will be tendered on pallets or carriages with total mixed weight of 600 kilos/pallet or carriage.

14. The customer is responsible for the appropriateness of the packaging as well as its strength (durability in loose load transportation and multiple transships).

15. Geographical distribution of consignments according to population size ($\pm 10\%$). The consignment distribution in areas outside ACS's network cities (Difficult to access locations – a complete list of the locations is available on the site – www.acscourier.gr) cannot exceed 10% of the total monthly consignments. Overruns of this percentage require a special agreement.

16. Charges will be based on the volumetric weight if it exceeds the actual weight. Volumetric weight (gr) = $\{ [\text{Width(cm)} \times \text{Length(cm)} \times \text{Height(cm)}] / 5 \}$.

17. In the event that a consignment exceeds a specific weight limit, charges will be based on the next weight step that is an upward rounding off will be considered. Any Packing/Preparation/Sorting of the consignment as well as customer notification regarding consignment delivery may entail surcharges following an agreement with the customer.

18. For all other matters, the services and charges mentioned in this document are governed by ACS's General Terms of Carriage and the Charter of Obligations towards Consumers (C.O.C.) that are available on the Company's web site www.acscourier.gr

19. In cases whereas the terms of AMP Service included in this document) differentiate from the ACS General Terms of Carriage (G.T.C.) and Charter of Obligations Towards Consumers (C.O.C.) then the present terms will prevail. All remaining matters will be governed by ACS G.T.C. and C.O.C. that are available on www.acscourier.gr.

20. The present tariff schedule includes VAT (presently at 23%), wherever it is stated so. In the event that the VAT changes, the tariffs will change accordingly.

21. Following is a label template for services:

Υπηρεσία: ACS AMP Αρ.Αδ.ΕΕΤΤ.: 99-122	Κωδικός Πελάτη: Κατάστημα Παραλαβής:
ΟΝΟΜΑ: ΠΑΠΑΔΟΠΟΥΛΟΣ ΓΕΩΡΓΙΟΣ ΕΤΑΙΡΕΙΑ : ACS SA ΔΙΕΥΘΥΝΣΗ : ΑΣΚΛΗΠΙΟΥ 25, ΤΚ/ΠΟΛΗ/ΝΟΜΟΣ: 14855 / ΚΡΥΟΝΕΡΙ / ΑΤΤΙΚΗ	
 103200038766	
 ... σημαίνει courier	

The present price list is valid from 01/12/2023.

The present document is an extract of ACS's official tariff schedule and regards the Post Services. The current tariff schedule is published on the company's **web site www.acscourier.gr**. ACS may change the details of this tariff schedule without prior notice, always in accordance to the current stipulations of the law.

Note: This document is a translation of the corresponding official document which has been submitted in Greek to the Greek Regulatory Authority EETT. The Greek version of this document will apply and prevail in all cases.
